UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS

Civil Action Number:

ANCEL MONTENELLI,

Plaintiff,

VS.

CHINATOWN MARKET, INC. d/b/a CHINATOWN MARKET and KWM GROUP, LLC

Defendants.

COMPLAINT

Plaintiff, Ancel Montenelli, by and through his undersigned counsel, hereby sues Defendant Chinatown Market, Inc. and KWM Group, LLC for injunctive relief pursuant to 42 U.S.C. §§12181-12189 of the Americans with Disabilities Act ("ADA") and 28 C.F.R. Part 36 and alleges:

JURISDICTION

- 1. This is an action for declaratory and injunctive relief pursuant to Title III of the Americans With Disabilities Act, 42 U.S.C. §§12181-12189 ("ADA"). This Court is vested with original jurisdiction under 28 U.S.C. §1331.
- 2. Venue is proper in the Court, pursuant to 28 U.S.C. §1391(b) in that all events giving rise to this lawsuit occurred within the Northern District of Illinois.
- 3. The remedies provided by Illinois Statute §740 (the Illinois Human Rights Act 775 ILCS Sec 1-102) are not exclusive, and state administrative remedies need not be exhausted in connection with suits brought under the ADA.

PARTIES

- 4. Ancel Montenelli (hereinafter referred to as "Plaintiff") is a resident of the state of Illinois. The Plaintiff suffers from spinal cord injury and uses a wheelchair for mobility, thus suffers from what constitutes as a "qualified disability" under the Americans with Disabilities Act ("ADA"). The Plaintiff's disability is defined in 42 US Code §12012 (1)(A) and in 42 U.S.C. 3602 §802(h).
- 5. Defendant Chinatown Market, Inc. (also referenced as "Chinatown" or as "Defendant Chinatown") is an Illinois corporation doing business as "Chinatown Market". Defendant Chinatown is authorized to conduct, and is conducting business within the State of Illinois.
- 6. On information and belief, at all times material hereto, Defendant Chinatown is the lessee of the real property located at 2121 S. Archer Avenue, Chicago, Illinois 60616. Defendant Chinatown owns and operates a grocery retail store called "Chinatown Market" at this location. The Chinatown Market is the subject of this action and is also referred to as "Chinatown Market," "grocery store," "Subject Facility," and/or "place of public accommodation".
- 7. Defendant KWM Group, LLC is an Illinois limited liability company which is also referenced as "Defendant KWM," "owner" (of the real property) or "lessor" (of the real property). Defendant KWM is authorized to conduct, and is conducting business within the State of Illinois and with the jurisdiction of this court.
- 8. At all times material hereto, Defendant KWM is (and has been) the owner of the real property which is the Subject Facility which is delineated herein. At all times

material hereto, Defendant KWM has leased the Subject Facility to the lessee, Defendant Chinatown.

9. All events giving rise to this lawsuit occurred in the State of Illinois. Venue is proper in this Court as the real property and the business operated within the real property is located within the jurisdiction of this Court.

FACTS

- 10. Chinatown Market is defined as a place of public accommodation pursuant to 42 U.S.C. §12181(7)(E) because it is a grocery retail store which is open to the general public which offers retail goods including (but not limited to) fruits, vegetables, meats, dry goods, miscellaneous household items, among other things.
- 11. On September 13, 2015, the Plaintiff personally visited the Chinatown Market with the intention of purchasing several items. The Plaintiff was denied full and equal access because the entrance to Chinatown Market contained iron posts and a locked gate to the main entrance which prohibited the Plaintiff's ability to enter (maneuver himself and his wheelchair) into the grocery store. In order for Plaintiff to enter, he had to ask another customer to go inside and speak with the owner to get the keys to unlock the gate. Hence, the Subject Facility was not readily accessible.



- 12. Once inside the grocery store, the Plaintiff was unable to navigate his wheelchair within the store to browse the products on the shelves, as the aisles were too narrow and cluttered to permit maneuverability and turning of the Plaintiff's wheelchair.
- 13. The Plaintiff left Chinatown Market embarrassed and humiliated over being unable to enter the place of public accommodation without assistance and unable to navigate himself and his wheelchair within the grocery store. For confirmation of visit, see Exhibit A.
- 14. Defendant has operated their business with disregard to the needs of the mobile impaired who might want to patronize their business with their "Direct and Observable" barriers and obstacles, 25 years after the ADA / Civil Rights legislation became the law the land
- 15. The Plaintiff was denied full and equal access to, and full and equal enjoyment of, the facilities at the Chinatown Market, a place of public accommodation, all in violation of the ADA.

- 16. As a result of the Defendants' discrimination, the Plaintiff has suffered loss of dignity, mental anguish, physical harm, and other tangible injuries.
 - 17. Any and all requisite notice has been provided.
- 18. The Plaintiff has been obligated to retain the law offices of Scott R. Dinin, P.A. and has agreed to pay a reasonable fee for services in the prosecution of this cause, including costs and expenses incurred. Plaintiff is entitled to recover those attorney's fees, costs and expenses from the Defendant pursuant to 42 U.S.C. §12205.

COUNT I – VIOLATIONS OF THE AMERICANS WITH DISABILITIES ACT

- 19. Plaintiff re-alleges and incorporates by reference the allegations set forth in $\P s 1 17$ herein above.
- 20. The Americans with Disabilities Act ("ADA") is landmark Civil Rights legislation that is the result of decades of advocacy to improve the lives and role in society of all persons with disabilities. The ADA was enacted and effective as of July 26, 1990. The ADA legislation has been protecting disabled persons from discrimination due to disabilities for 25 years. As such, all public accommodations and facilities have had adequate time for compliance.
 - 21. Congress found, among other things, that:
 - (i) some 43,000,000 Americans have one or more physical or mental disabilities, and this number shall increase as the population continues to grow older;
 - (ii) historically, society has tended to isolate and segregate individuals with disabilities, and, despite some improvements, such forms of discrimination against disabled individuals continue to be a pervasive social problem, requiring serious attention;
 - (iii) discrimination against disabled individuals persists in such critical areas as employment, housing, public

accommodations, transportation, communication, recreation, institutionalization, health services, voting and access to public services and public facilities;

- (iv) Individuals with disabilities continually suffer forms of discrimination, including outright intentional exclusion, the discriminatory effects of architectural, transportation, and communication barriers, failure to make modifications to existing facilities and practices. Exclusionary qualification standards and criteria, segregation, and regulation to lesser services, programs, benefits, or other opportunities; and,
- (v) the continuing existence of unfair and unnecessary discrimination and prejudice denies people with disabilities the opportunity to compete on an equal basis and to pursue those opportunities for which our country is justifiably famous, and costs the United States billions of dollars in unnecessary expenses resulting from dependency and non-productivity.
- 42 U.S.C. §12101(a)(1)-(3), (5) and (9).
- 22. Congress explicitly stated that the purpose of the ADA was to:
 - (i) provide a clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities;
 - (ii) provide clear, strong, consistent, enforceable standards addressing discrimination against individuals with disabilities; and,
 - (iii) invoke the sweep of congressional authority, including the power to enforce the fourteenth amendment and to regulate commerce, in order to address the major areas of discrimination faced on a daily by people with disabilities.
 - 42 U.S.C. §12101(b)(1)(2) and (4).
- 23. Pursuant to 42 U.S.C. §12181(7)(E) and 28 C.F.R. §36.104, Chinatown Market is a place of public accommodation in that it is a retail grocery store open to the general public. As a place of public accommodation, it is under the requirements of the ADA and must be in compliance therewith.

- 24. As the operator and lessee of a retail grocery store, Defendant Chinatown is defined as a "Public Accommodation" within meaning of Title III because Defendant Chinatown is a private entity which owns, leases, leases to others, or operates a retail grocery store; 42 U.S.C. §12182, §12181(7)(E); 28 C.F.R. §36.104 and the Illinois Human Rights Act, as codified at 775 ILCS 5.
- 25. Defendant KWM Group is subject to the provisions 42 U.S.C. §12182, §12181(7)(E) and the Illinois Human Rights Act, as codified at 775 ILCS 5 because it is the owner and lessor (to others) of real property which contains a retail grocery store, which the attendant business Chinatown Market is open to the general public and is a place of public accommodation. As such, the real property, the owner of the real property (Defendant KMW Group), and the attendant business therein (Chinatown Market) are governed by the ADA, must be in compliance therewith.
- 26. As the owner and lessor of the real property which operates as a retail grocery store, Defendant KMW Group is defined as a "Public Accommodation" within meaning of Title III because Defendant KMW Group is a private entity which leases to others a retail grocery store; 42 U.S.C. §12182, §12181(7)(E); 28 C.F.R. §36.104 and the Illinois Human Rights Act, codified at 775 ILCS 5.
- 27. The Defendant KWM Group (as owner of real property/lessor) and Defendant Chinatown (as operator/lessee) have discriminated (in derogation of 28 C.F.R. Part 36).
- 28. The Defendant KWM Group (as lessor and owner of the Subject Facility) and Defendant Chinatown (as lessee and operator of the Subject Facility) have discriminated, and continue to discriminate, against the Plaintiff (and others who are

similarly situated) by denying full and equal access to, and full and equal enjoyment of, goods, services, facilities, privileges, advantages and/or accommodations at the Subject Facility, in derogation of 42 U.S.C. §12101 et. seq., and as prohibited by 42 U.S.C. §12182 et. seq., and by failing to remove architectural barriers pursuant to 42 U.S.C. §12182(b)(2)(a)(iv), where such removal is readily achievable.

- 29. Plaintiff has been unable to, and continues to be unable to, enjoy full and equal safe access to, and the benefits of, all the accommodations and services offered at the Chinatown Market.
- 30. Prior to the filing of this lawsuit, the Plaintiff personally visited the retail grocery store known as Chinatown Market with the intention of patronizing the place of public accommodation, but (as an individual with a disability who utilizes a wheelchair for mobility) has been denied adequate accommodation by virtue of being unable to gain access with the use of his wheelchair within the place of public accommodation and therefore suffered an injury in fact.
- 31. The Plaintiff continues to desire to patronize the Chinatown Market and to purchase various products in the future, but continues to be injured in that he continues to be discriminated against due to the architectural barriers which remain at the Subject Facility, all in violation of the ADA.
- 32. Pursuant to the mandates of 42 U.S.C. §12134(a), on July 26, 1991 (as amended), the Department of Justice, Office of the Attorney General, promulgated Federal Regulations to implement the requirements of the ADA, known as the Americans with Disabilities Act Accessibility Guidelines (hereinafter "ADAAG"), 28 C.F.R. Part

36, under which said Department may obtain civil penalties of up to \$75,000 for the first violation and \$150,000 for any subsequent violation.

- 33. The Subject Facility, which is owned by Defendant KWM Group (lessor) and is in the possession and daily operational control of Defendant Chinatown (lessee), is in violation of 42 U.S.C. §12181 et. seq., the ADA and 28 C.F.R. §36.302 et. seq., and is discriminating against the Plaintiff as a result of <u>inter alia</u>, the following specific violations:
 - i. Failure of Defendant KWM Group, LLC (as owner and lessor) and Defendant Chinatown Market, Inc. (as operator and lessee) to provide an accessible entrance and failure to have signage posted indicating the location of accessible entrance, in violation of 28 C.F.R. Part 36, Section 4.1.2(7)(c).
 - ii. Failure of Defendant KWM Group, LLC (as owner and lessor) and Defendant Chinatown Market, Inc. (as operator and lessee) to provide an accessible route within the retail grocery store due to width of the pathway in violation of 28 C.F.R Part 36, Section 4.3.3, which requires pathways to be at minimum of 36 inches in width.
- 34. Upon information and belief, Defendant KWM Group, LLC (as owner and lessor) and Defendant Chinatown Market, Inc. (as operator and lessee) are jointly and severally in violation of other provisions of the ADA at the Subject Facility, and only once a full inspection is done can all said violations be identified.
- 35. To date, the readily achievable barriers and other violations of the ADA still exist and have not been remedied or altered in such a way as to effectuate compliance with the provisions of the ADA.

- 36. Pursuant to the ADA, 42 U.S.C. §12181et seq., and 28 C.F.R. §36.304, the Defendants have been required to make the Subject Facility (a place of public accommodation) accessible to persons with disabilities since January 28, 1992. To date, the Defendant KWM Group, LLC (as owner and lessor) and Defendant Chinatown Market, Inc. (as operator and lessee) have jointly and severally failed to comply with this mandate.
- 37. Pursuant to 42 U.S.C. §12188, this Court is vested with the authority to grant the Plaintiff's injunctive relief; including an order to alter the Subject Facility to make it readily accessible to, and useable by individuals with disabilities to the extent required by the ADA, and closing the Subject Facility until the requisite modifications are completed.

WHEREFORE, Plaintiff Ancel Montenelli hereby demands judgment against Defendant KWM Group, LLC (as owner and lessor) and Defendant Chinatown Market, Inc. (as operator and lessee) and request the following injunctive and declaratory relief:

- a) The Court declares that the Subject Facility owned and leased by Defendant KWM Group, LLC and operated, controlled, and/or administrated by Defendant Chinatown Market, Inc. (the lessee) is in violation of the ADA and order the Subject Facility to be closed to the public until such time that it is deemed by this Court to be accessible;
- b) The Court enter an Order requiring Defendant KWM Group, LLC (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) to alter the Subject Facility to make it accessible to and usable by

individuals with disabilities to the full extent required by the Title III of the ADA;

- c) The Court enter an Order directing Defendant KWM Group, LLC (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) to evaluate and neutralize its policies, practices and procedures toward persons with disabilities, for such reasonable time so as to allow the Defendant KWM Group, LLC. (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) to undertake and complete corrective procedures to the Subject Facility;
- d) The Court award reasonable attorney's fees, compensatory damages, all costs (including, but not limited to court costs and any expert fees), and other expenses of suit, to the Plaintiff, and the Court award reasonable costs and attorneys fees; and
- e) The Court award such other and further relief as it deems necessary, just and proper.

COUNT II - VIOLATION OF ILLINOIS HUMAN RIGHTS ACT

- 38. Plaintiff realleges and incorporates by reference the allegations set forth in $\P s 1 17$ above.
- 39. The Defendant KWM Group, LLC (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) have violated the Illinois Human Rights Act ("ILHRA"), as codified at 775 ILCS 5.
- 40. The ILHRA provides that all individuals within the state of Illinois shall be free from discrimination based upon physical or mental disabilities; 775 ILCS 5/1-102

§1-102(A).

- 41. The Plaintiff suffers from a disability included within the definition of disability as delineated within the ILHRA, which states that [a] disability means a determinable physical or mental characteristic of a person including a characteristic which may result from disease, injury, or congenital condition of birth or a functional disorder; 775 ILCS 5/1-103 §1-103(I).
- 42. Defendant KWM Group, LLC (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) own and/or operate a retail grocery store which is a place of public accommodation, as defined within 775 ILCS 5/5-101(A)(5).
- 43. The ILHRA states that it is a civil rights violation for any person to discriminate in the provision of enjoyment of facilities, goods, and services in any public place of accommodation; 775 ILCS 5/5-102(A).
 - 44. The violations of Illinois law were deliberate and knowing.
- 45. Under the ILHRA, as codified at 775 ILCS 5/8, the Plaintiff is entitled to file a civil action against the Defendants in accordance with the code of civil procedure.

WHEREFORE, Plaintiff respectfully prays that this Court grant the following relief against Defendant KWM Group, LLC (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) including damages costs and reasonable attorney's fees and for the following injunctive relief and declaratory relief:

a) A declaration that the Defendant KWM Group, LLC (as lessor and owner) and Defendant Chinatown Market, Inc. (as lessee and operator) have owned and/or operated the Subject Facility in violation of the ILHRA and have violated 775 ILCS 5 et. seq in that the Defendants failed to consider and

accommodate the needs of disabled persons to the full extent required by

Illinois law.

b) An Order mandating that Defendants undertake and complete

corrective measures to provide equal access to individuals with disabilities

within a reasonable time;

c) An Order mandating that Defendants expeditiously make all

reasonable and appropriate modifications to the Subject Facility to ensure that

persons with disabilities are no longer excluded, denied access, segregated or

otherwise discriminated against or treated differently than from the general

public;

d) Award damages including but not limited to mental anguish, loss of

dignity, and any other intangible injuries;

e) Award reasonable costs and attorneys fees; and

f) Award any and all other relief that may be necessary and appropriate.

Dated this 9th day of December, 2015.

Respectfully submitted,

s/Scott Dinin

Scott R. Dinin, Esq.

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UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS

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Defendants.

VERIFICATION OF COMPLAINT

Plaintiff Ancel Montenelli declares under penalty of perjury under the laws of the State of Illinois that the allegations in the foregoing complaint are true and correct to the best of my belief, recollection and knowledge.

Date:

Ancel Montenelli